

# Notification of Change

14 Jan 2025

#### **Dear Valued Customer:**

In accordance with VitaCyte's Quality Management System, this letter is to inform you of changes related to products you have purchased. VitaCyte is providing this information for your quality records and to communicate changes for impacted staff in your organization for future orders.

#### **Specific Changes**

VitaCyte has discontinued Collagenase MA 1100 Wünsch unit pack size. Low demand for this pack size and the availability of a smaller pack size of the Collagenase MA were the justification for this decision. The Collagenase MA 2.5 M CDA unit pack size (Cat# 001-2030) will continue to be manufactured and can be substituted for the 1100 Wünsch unit pack size as it is the same collagenase formulation. The 1100 Wünsch unit pack size is equivalent to approximately 3 of the 2.5 M CDA unit pack size.

#### **Products Impacted**

This change notification only impacts Collagenase MA 1100 Wünsch pack size (Cat# 001-2020).

### **Effective Date**

The product has been discontinued as of 1 Jan 2025.

## **Quality Management System**

We kindly request you share this information with your team's quality assurance, purchasing, shipping and receiving colleagues along with any other impacted individuals. VitaCyte understands changes to your incoming raw materials represents a risk to your processes. We remain committed to manufacturing the highest quality, most consistently performing cell recovery reagents and proactively seek solutions that limit the need to change our processes. Thank you for your continued business! We look forward to working with you in the future. Please feel comfortable to reach out to me directly with any specific questions or concerns.

Best regards,

Andrew Breite M.S., M.B.A. Director of Quality Assurance

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